

Insurance Policy

It is such a pleasure having you as a part of our dental family! We will never take for granted the fact that you have chosen us to care for your dental needs. We have made every effort to make your dental visits with us as comfortable as possible and we take a tremendous amount of pride in providing the finest quality dental care available.

We are pleased that many of you have a dental benefit policy that will help supplement the cost of your needed dental treatment. We will do everything we can to help maximize your benefits. Unfortunately, with the insurance industry changing so dramatically, we have found that maximizing patient benefits under many plans can be very challenging! Our office administrators have spent many hours studying to become knowledgeable and familiar with the different insurance companies, and their subtleties. Unfortunately, the companies continue to change their policies regarding benefits, are often difficult to work with, which can often delay treatment and payments.

Our goal in this practice is to provide the very highest quality dental treatment available at an exceptional value. Unfortunately, insurance companies make money by paying only the very cheapest alternative, disregarding what is in the patient's best interest! Very frequently, they disregard what we diagnose in order to decrease the benefit. Usually, this results in numerous phone calls and letters by our insurance administrator to ask for re-evaluation of our recommendation and pay for what is needed.

It has been the policy of some other dental offices to accept the insurance companies recommended treatment, which is diagnosed without ever seeing the patient! Compromising your care is where we feel we must draw the line! We refuse to compromise the state-of-the-art, quality care our patients deserve and receive through our diagnosis and treatment.

As a courtesy, we will submit the insurance paperwork for you. We request that you pay a pre-determined patient portion at the time of service. When your insurance company pays us, any overage will be returned to you or credited to your account and any remaining balance will be your responsibility.

Remember, we are here for YOU and we take it very seriously when asked to compromise treatment for the benefit of the insurance company.

Please feel free to call to speak to our insurance team members to help clarify your individual situations.

We thank you for your cooperation and continued support!

Financial Policy

We are very conscious of the investment in your oral health. We believe we provide the best dental care you will find in the area. We request our patients to pay for their treatment at the time it is completed unless other arrangements have been made. All recommended treatment will be reviewed and discussed with you after your initial examination.

A written treatment plan will be provided and options will be discussed with you. We live by the golden rule of "treat others as you would like to be treated," so the optimal treatment will be prescribed. Compromise is not an option.

We have financial options available to make the treatment work for you. If needed, a financial contract will be presented and created with you to fit your needs.

We also offer CareCredit for those who qualify.

We accept VISA, MasterCard, Discover, American Express, personal checks, and cash.

We believe there is no better investment than in your oral health.